



*I'm really worried.  
Maybe I shouldn't say  
anything? I don't know  
what to do!*

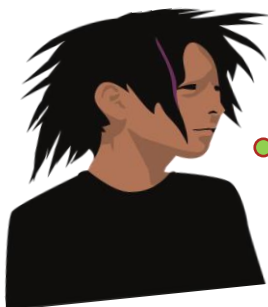
## **IF YOU HAVE A COMPLAINT, A CONCERN OR A WORRY (ABOUT YOURSELF OR SOMEONE ELSE) PASS IT ON.**

**YOU CAN TALK TO SOMEONE IN SCHOOL**  
*(SAFEGUARDING TEAM, SKILLS COACH, TEACHER - ANY MEMBER OF STAFF), OR OUTSIDE OF SCHOOL (FAMILY, SOCIAL WORKER, NSPCC, CHILDLINE)*

It's best to talk about it as soon as possible **(so we can take effective action)**, but you can tell us anything at any time **and we will follow it up.** We'll keep you informed about any outcomes and we'll help you take it further if you're not happy with the outcome.

You will not get into trouble for telling us about your **complaint, concern** or **worry** but we cannot keep **secrets** if we think you or someone else is at risk.

All complaints will be listened to immediately and responded to within 5 school days. It may take a bit longer to actually sort it out, but we will keep you informed about what's happening.



*I'm so glad she  
spoke up. We were  
all worried about  
that!*

**Outside sources  
of support :**

**NSPCC Report  
Abuse Helpline** (to  
report abuse):  
**0800 136 663**  
or via email at  
[help@nspcc.org.uk](mailto:help@nspcc.org.uk)

**Childline: 0800 1111**  
or via the website at  
<https://www.childline.org.uk/get-support/contacting-childline/>



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